

In August 2012, Waterloo Wellington Local Health Integration Network (WWLHIN) Board of Directors Chair, Joan Fisk requested a commitment of integration from Health Service Providers. The following are the responses that the WWLHIN has received.

Health Service Provider	Board Motion/Commitment
A.R. Goudie Eventide Home/peopleCare	Motion: peopleCare commits to provide high quality of care and service to our residents; with an organizational structure that promotes integration and is fiscally responsible.
Alzheimer Society of Cambridge - Langs CHC	We motion to commit the Alzheimer Society of Cambridge to identify and act on integrations to ensure better health and better care for residents and better value for taxpayer dollars.
Alzheimer Society of Guelph-Wellington	Motion: To commit Alzheimer Society Guelph-Wellington to identify and act on integrations to better health and better care for residents and better value for taxpayer dollars.
Alzheimer Society of Kitchener-Waterloo	Motion: To commit Alzheimer Society Kitchener-Waterloo to identify and act on integrations to better health and better care for residents and better value for taxpayer dollars.
Cambridge Memorial Hospital	Motion: that, the Board of Directors of Cambridge Memorial Hospital commit to improving patient experience and outcome, quality of care, access to care, value for money, and population health within the Waterloo Wellington Health System. We direct our President and CEO to pursue administrative and clinical integrations with other service providers as a key strategy to meet this commitment and to communicate this strategy to internal and external stakeholders.
Canadian Mental Health Association, Grand River Branch	The CMHA Grand River Branch supports the development of an integrated sustainable health care system. We value improving resident access, health, service quality as defined by Health Quality Ontario, value and system effectiveness through the investigation of all integration opportunities as a key system change priority. We instruct our Executive Director to continue pursuing administrative and service integrations with other appropriate health service providers as a key strategy to meet this commitment, and to communicate this strategy to internal and external stakeholders.
Canadian National Institute of the Blind - Waterloo Wellington District	CNIB supports the development of an integrated sustainable health care system. We support our Waterloo/Wellington Regional Manager of Service & Operations to continue to investigate service integration with other appropriate health service providers as a key strategy to meet this commitment. Service integration opportunities will be reported to the Executive Director, Ontario for review prior to moving forward.
Caessant Care - Arthur - Caessant Care Nursing and Retirement Homes Ltd.	Caessant Care Nursing and Retirement Homes Limited is committed in playing a pivotal role in the health care system, particularly in caring for our senior population. It is our goal to supply the best care possible in a fiscally responsible manner. We are also committed to working with our partners within the health care system for the betterment of the people we care about.
Caessant Care - Cambridge Country Manor	Caessant Care Nursing and Retirement Homes Limited is committed in playing a pivotal role in the health care system, particularly in caring for our senior population. It is our goal to supply the best care possible in a fiscally responsible manner. We are also committed to working with our partners within the health care system for the betterment of the people we care about.
Caessant Care - Fergus - Caessant Care Nursing and Retirement Homes Ltd.	Caessant Care Nursing and Retirement Homes Limited is committed in playing a pivotal role in the health care system, particularly in caring for our senior population. It is our goal to supply the best care possible in a fiscally responsible manner. We are also committed to working with our partners within the health care system for the betterment of the people we care about.
Caessant Care - Harriston - Caessant Care Nursing and Retirement Homes Ltd.	Caessant Care Nursing and Retirement Homes Limited is committed in playing a pivotal role in the health care system, particularly in caring for our senior population. It is our goal to supply the best care possible in a fiscally responsible manner. We are also committed to working with our partners within the health care system for the betterment of the people we care about.
Chateau Gardens Elmira	A motion was passed February 14, 2013 for Chateau Gardens to identify and act on integrations to ensure better health and better care for residents and better value for taxpayer dollars.
Columbia Forest	On behalf of Revera Long Term Care homes, we support and are committed to health system transformation and integration aimed at building a sustainable, efficient, high quality health care system for Ontarians. We are committed to playing a pivotal role in the broader health system and seniors' care.
Community Care Concepts of Woolwich, Wellesley and Wilmot	The Board of Directors of Community Care Concepts of Woolwich, Wellesley and Wilmot is committed to continuing to investigate all integration opportunities that address the mental, physical and social needs of seniors and adults with disabilities within the townships of Woolwich, Wellesley and Wilmot while promoting enhanced access to service, better health and effective service delivery within the communities which we serve.
Community Support Connections - Meals On Wheels And More	Motion: That the Board of Directors of CSC hereby affirms that integration has produced significant growth and positive results at CSC and for the WWLHIN. Integration to improve client's service continues to be a high governance priority for the organization. The Board Resolves to use every opportunity to communicate the benefits of integration to all stakeholders.
Corporation of the City of Cambridge (The) - Adult Day Services	The Cities of Kitchener, Waterloo, Cambridge and the Regional Municipality of Waterloo (municipalities) have a strong history of working together with respect to seniors' issues and the planning and delivery of municipal community services. Please be advised that the municipalities are committed to working with the WWLHIN to identify and respond to integration opportunities that ensure better health and care for residents and better value for tax-payer dollars. The municipalities are willing to explore models of integration relative to the programs and services they provide.
Corporation of the City of Kitchener (The) - Senior Day/Peer Helping Program	The Cities of Kitchener, Waterloo, Cambridge and the Regional Municipality of Waterloo (municipalities) have a strong history of working together with respect to seniors' issues and the planning and delivery of municipal community services. Please be advised that the municipalities are committed to working with the WWLHIN to identify and respond to integration opportunities that ensure better health and care for residents and better value for tax-payer dollars. The municipalities are willing to explore models of integration relative to the programs and services they provide.
Corporation of the City of Waterloo (The) - Waterloo Adult Recreation Centre	The Cities of Kitchener, Waterloo, Cambridge and the Regional Municipality of Waterloo (municipalities) have a strong history of working together with respect to seniors' issues and the planning and delivery of municipal community services. Please be advised that the municipalities are committed to working with the WWLHIN to identify and respond to integration opportunities that ensure better health and care for residents and better value for tax-payer dollars. The municipalities are willing to explore models of integration relative to the programs and services they provide.
Derbecker's Heritage House Ltd.	We at Derbecker's Heritage House do commit to ensuring better health and better care for residents and better value for taxpayer dollars.
Dunara Homes For Recovery Inc.	Dunara Homes for Recovery Inc. passed a motion committing to identify and act on integration to ensure better health and better care for residents and better value for taxpayer dollars.
East Wellington Community Services	Motion: The Board of Directors of East Wellington Community Services hereby affirms that integration continues to be a governance priority and endorses the Executive Director to identify and act on integrations to ensure better health and better care for the residents of the Waterloo Wellington Local Health Integration Network and better value for taxpayer dollars.
Eden House Nursing Home	Eden House Care Facility is committed to identify and act on integrations with the Waterloo Wellington Health system to ensure better health and better care for residents and better value for taxpayer's dollars.
Fairview Mennonite Home	Motion: Fairview and Parkwood Mennonite Homes are committed to continue providing our services to the citizens of the WWLHIN catchment area in a manner where we work closely and cooperatively with our health care partners in ways that are fiscally responsible and with a focus on best possible outcomes for residents.
Family Counselling and Support Services	Motion: The Board of Family Counselling & Support Services for Guelph Wellington unanimously supports investigating all opportunities to integrate services for the purpose of improving access, improving health and improving system effectiveness.
Forest Heights Long Term Care Centre	On behalf of Revera Long Term Care homes, we support and are committed to health system transformation and integration aimed at building a sustainable, efficient, high quality health care system for Ontarians. We are committed to playing a pivotal role in the broader health system and seniors' care
Golden Years Nursing Home (Cambridge) Inc.	The Owners and Management of Golden Years Nursing Home commits to identify and act on opportunities for integration to provide better health outcomes for the residents of Golden Years and the residents of Waterloo Wellington. Golden Years Nursing and Assisted Living Centre is committed to provide services for the older adult that reflects a commitment to quality of life for the residents through appropriate use of resources.
Grand River Hospital	Motion: THAT the Board of Directors of Grand River Hospital commit to improving patient experience and outcomes, quality of care, access to care, value for money, and population health within the Waterloo Wellington health system. We direct our President and CEO to pursue administrative and clinical integrations with other service providers as a key strategy to meet this commitment and to communicate this strategy to internal and external stakeholders.

	Whereas the hospital has a fiduciary responsibility to serve our local community and such services can be improved from integration efforts, and specialty service leadership can also produce financial gains through consistency and economies of scale, while minimizing the need for travel, and, whereas principle #3 indicates the population served by each hospital includes all 800,000 residents of the WWLHIN and not just the residents of their individual local community or "catchment area", while the hospital sees the inclusion of all 800,000 residents as only appropriate for specialty services for the region, MOVED by P. Smith and SECONDED by H. Dobson that the Board of Directors of Groves Memorial Community Hospital hereby direct our President and CEO to make the administrative and clinical integrations in the WWLHIN, consistent with the principles contained in the final version of the March 16, 2012 document titled: "WWLHIN Hospitals-Commitment to Integration", a priority in addition to integrations contemplated between the WHCA sites and the campus model advancements championed to date. This WWLHIN Hospitals-Commitment to Integration is to be a priority for areas of the hospital where it does not conflict with the WHCA and campus model advancements and that the resolution be communicated to internal and external hospital stakeholders in an appropriate manner. CARRIED.
Groves Memorial Community Hospital	
Guelph Community Health Centre	Guelph Community Health Centre is open to exploring collaboration and integration opportunities that hold the promise of delivering better, responsive, flexible, and more cost-effective care as long as it is person-centred.
Guelph General Hospital	It was MOVED by C. Billings, SECONDED by R. Carter, that the Board of Directors of Guelph General Hospital hereby affirms that administrative and clinical integrations in the WWLHIN, consistent with the principles set out above, is a top priority for the hospital, and the Board directs our President and CEO to make this his top strategic priority, and that the resolution be communicated to internal and external hospital stakeholders in an appropriate manner. CARRIED
Guelph Independent Living	The Board of Directors of Guelph Independent Living hereby affirms that integration continues to be a governance priority and endorses the Executive Director to explore all integration possibilities for the benefit of the residents of the Waterloo Wellington Local Health Integration Network
Hilltop Manor Cambridge / peopleCare Inc.	Motion: peopleCare commits to provide high quality of care and service to our residents; with an organizational structure that promotes integration and is fiscally responsible.
Homewood Health Centre Inc.	The Board of Directors endorses the Homewood Health Centre playing a leadership role in the area of Mental Health and Addictions in the WWLHIN for the purpose of improving the local health system and the health of the local population. The HHC will strive to effect the necessary partnerships, integrations, relationships, programs and strategies, consistent with this leadership role and this objective will be a key priority of the SHCI and the Health Centre Strategic Plan.
Hospice of Waterloo Region	The Board of Directors of Hospice of Waterloo Region endorses the Waterloo Wellington LHIN's core value of acting in the best interest of our resident's health and wellbeing. To this end, hospice of Waterloo Region commits to Working with other organizations, including the Boards of Directors and staff of Lisaard House and Hospice Wellington to identify and act on opportunities for integrations to ensure better health and better care for residents and improve system effectiveness and efficiency in the area of palliative care.
Hospice Wellington	Motion, THAT the Board of Directors of Hospice Wellington endorses the Waterloo Wellington LHIN's core value of acting in the best interest of our residents' health and well being. To this end, Hospice Wellington commits to working with the Board of Directors and staff of Lisaard House and Hospice of Waterloo Region to identify and act on opportunities to ensure better health and better care for residents and improve system effectiveness and efficiency in the area of palliative care.
House Of Friendship	Motion, The Board of Directors of House of Friendship recognized integration as one of the key strategies to improve healthcare services available to residents of Waterloo/Wellington. The House of Friendship Board of Directors supports the Executive Director in continuing to actively investigate all opportunities to integrate where it is in the best interest of the people of Waterloo/Wellington to do so, with the goal of enhancing service, increasing access to service, increasing the quality of service, increasing population health, addressing the social determinants of health and increasing the value for the dollar.
Independent Living Centre of Waterloo Region	The following motion was unanimously approved by the Board: "The Board of ILCWR supports investigating all opportunities to integrate services for the purpose of improving access, improving health and improving system effectiveness."
Kitchener Downtown Community Health Centre	That the Board of Directors of KDCHC supports investigating opportunities to integrate services for the purpose of improving access, improving health and improving system effectiveness in the context of the social determinants of health and being consistent with the WWLHIN "Health System Strategic Goals"
K-W Seniors Day Program, Incorporated	The Board of KW Seniors Day Program is committed to identifying and acting on integrations which are compatible with its mission and values and which ensure better health and better care for LHIN residents and better value for taxpayer dollars; the Board hereby instructs its Executive Director to explore all integration possibilities and present them to the Board for consideration.
K-W Working Centre for the Unemployed	The Working Centre Board of Directors approved a motion to collaborate thoughtfully with the WWLHIN and local partners to explore any integrations that benefit the needs of the residents we serve.
Lanark Heights Long-term Care	"The board of Steeves & Rozema, confirms that it is aware of and will honour its' legislated obligations under the Local Health Services Integration Act 2006 and in particular section 24 of the Act that addresses the requirement to identify integration opportunities."
Langs Farm Village Association	Motion That the Board of Directors of Langs hereby affirms that integration continues to be a governance priority and endorses the Executive Director to explore all integration possibilities for the benefit of the residents on the WWLHIN. The Board re-affirms the organization's outstanding work in the area of integration with the Joint CHC IT Integration Project and the co-location of 24 health and social services currently onsite at Langs. CARRIED
LaPointe-Fisher Nursing Home Ltd.	As part of the LaPointe Fisher Nursing Home Strategic Plan 2012-2014, Right Care in the Right Place will be actioned by participating in all available initiatives at the LHIN and Provincial levels.
Leisureworld Caregiving Centre Elmira	Leisureworld Elmira is part of the large public company that owns 27 long term care homes and a number of retirement homes across Canada. Leisureworld Elmira supports investigating all opportunities to integrate services for the purpose of improving access, improving health and improving system effectiveness, and this commitment is supported by our senior executive team.
Morriston Park Nursing Home Inc.	We are committed to participating in an integrated health system for our Residents for a better future and we are committed to acting in the best interest of our residents health and over all well-being
Mosaic Counselling and Family Services	The Board of Mosaic Counselling and Family Services is committed to improving client experience and outcome, quality of services provided and access to programs and services and it supports investigating all opportunities to integrate with other service providers to meet this commitment.
Nithview Home - Tri-County Mennonite Homes	To participate in integration opportunities with other healthcare providers is part of the Tri-County Mennonite Homes Strategic Plan as approved by the Board of Directors.
North Wellington Health Care Corporation	"Whereas – the hospital has a fiduciary duty to serve our local rural community and such service can be improved from integration efforts, and specialty service leadership can also produce financial gains through consistency and economies of scale, while minimizing the need for travel, and, Whereas principle #3 indicates the population served by each hospital includes all 800,000 residents of the WWLHIN and not just the residents of their individual local community or “catchment area” while the hospital sees the inclusion of all 800,000 residents as only appropriate for specialty services for the region, “The Board of Directors of North Wellington Health Care Corporation hereby direct our President/CEO to make the administrative and clinical integrations in the WWLHIN, consistent with the principles contained in the final version of the March 16, 2012 document titled: 'WWLHIN Hospitals – Commitment to Integration', a priority in addition to integrations contemplated between WHCA sites and the campus model advancements championed to date. This WWLHIN Hospitals - Commitment to integration is to be a priority for areas of the hospital where it does not conflict with WHCA and campus model advancements, and that the resolution be communicated to internal and external hospital stakeholders in an appropriate manner."
Parkwood Mennonite Home Inc.	Motion: Fairview and Parkwood Mennonite Homes are committed to continue providing our services to the citizens of the WWLHIN catchment area in a manner where we work closely and cooperatively with our health care partners in ways that are fiscally responsible and with a focus on best possible outcomes for residents.
Pinehaven Nursing Home	Our intent is to remain engaged with the LHIN and to continue to look at every opportunity that we can to address the needs of the community".
Portage Program for Drug Dependencies	ON A MOTION duly seconded, it was resolved: THAT whereas Portage is a national not-for-profit organization whose mission, vision, mandate and values are stated in the Portage document entitled Mission-Vision-Values, as adopted by the Portage Board of Trustees on March 24th, 2010 (document attached), and: THAT whereas Portage has sixteen addiction treatment programs across Canada, including one program in Elora Ontario which currently provides long-term residential addiction treatment for Ontario youth between the ages of 14 and 19 years of age, who are referred through the healthcare system, child protection and youth justice, and: THAT Portage Ontario Board is hereby committed to identifying and acting on integrations that will ensure the WWLHIN can deliver the best quality of care, best access to quality care, best patient experience, best outcomes and best value for taxpayer dollar for all Ontario patients, and patient families, especially those who are residents of WWLHIN, and: THAT the Secretary of the Corporation be and is hereby directed to initial and to insert a copy of this resolution into the minute books of the Corporation.
Ray of Hope Inc.	The Board of Ray of Hope Inc. supports the management team investigating all opportunities to integrate services for the purpose of improving access, improving health and improving system effectiveness, and that the CEO will come back to the Board with options and actions for further discussion and approval
Regional Municipality of Waterloo, Sunnyside Home	The Cities of Kitchener, Waterloo, Cambridge and the Regional Municipality of Waterloo (municipalities) have a strong history of working together with respect to seniors' issues and the planning and delivery of municipal community services. Please be advised that the municipalities are committed to working with the WWLHIN to identify and respond to integration opportunities that ensure better health and care for residents and better value for tax-payer dollars. The municipalities are willing to explore models of integration relative to the programs and services they provide.

Riverbend Place Retirement Community	On behalf of Revera Long Term Care homes, we support and are committed to health system transformation and integration aimed at building a sustainable, efficient, high quality health care system for Ontarians. We are committed to playing a pivotal role in the broader health system and seniors' care.
Royal Terrace	Royal Terrace management is committed to identify and act on procedural changes and integrations to ensure better health and better care for residents and better value for ta payer dollars.
Saint Luke's Place	Saint Luke's Place commits to identifying and acting on opportunities for integration to ensure better health and better care for residents and better value for taxpayer dollars
Saugeen Valley Nursing Centre Ltd.	The Board of Sharon Farms and Enterprises confirms that it is committed to and will abide by its legislated obligations under the Local Health Services Integration Act 2006 and in particular section 24 of the Act that identifies the requirement to promote integration opportunities.
St. Andrew's Terrace Long Term Care Community - Steeves & Rozema Enterprises Limited	"The board of Steeves & Rozema, confirms that it is aware of and will honour its' legislated obligations under the Local Health Services Integration Act 2006 and in particular section 24 of the Act that addresses the requirement to identify integration opportunities."
St. Joseph's Health Centre Guelph	The board of trustees of St. Joseph's health centre Guelph commit to improving patient/resident/participant experience and outcomes, quality of care, access to care, value for money, and population health within the waterloo wellington health system. We direct our president to pursue administrative and clinical integrations with other service providers as a key strategy to meet this commitment and to communicate this strategy to internal and external stakeholders.
St. Mary's General Hospital	"The Board of Trustees of St. Mary's General Hospital commit to improving patient experience and outcomes, quality of care, access to care, value for money, and population health within the Waterloo Wellington Health System. We direct our President to pursue administrative and clinical integrations with other service providers as a key strategy to meet this commitment and to communicate this strategy to internal and external stakeholders."
Stirling Heights Long Term Care Centre	On behalf of Revera Long Term Care homes, we support and are committed to health system transformation and integration aimed at building a sustainable, efficient, high quality health care system for Ontarians. We are committed to playing a pivotal role in the broader health system and seniors' care.
Stonehenge Therapeutic Community	It was moved by Carol Lloyd, and seconded by Catherine Sutherland, that the Stonehenge Board of Directors hereby affirms that the organization is committed to acting on integrations and endorses the Executive Director to explore all integration possibilities that will provide better care for residents in the Waterloo-Wellington region. Motion carried.
The Elliott Community	Move by S. Alexander, seconded by S. Warley that the Board of The Elliot Community supports the concept of integrating and aligning services for the purpose of ensuring better health and better care for residents and better value for taxpayer dollars. To that end the CEO will investigate all integration opportunities and will come back to the Board with options and actions for further discussion and approval. CARRIED
The Village of Riverside Glen	Glen) playing a leadership role in the area of Senior's care in the WWLHIN for the purpose of improving the local health system and the health of the local population. The Schlegel Villages will strive to effect the necessary partnerships, integrations, relationships, programs and strategies, consistent with this leadership role and this objective will be a key priority of the Schlegel Villages strategic plan. Moved Seconded and Carried.
The Village of Winston Park - Winston Hall Nursing Home	Motion The Board of Directors endorseses Schlegel Villages (The Village of Winston Park & The Village of Riverside Glen) playing a leadership role in the area of Senior's care in the WWLHIN for the purpose of improving the local health system and the health of the local population. The Schlegel Villages will strive to effect the necessary partnerships, integrations, relationships, programs and strategies, consistent with this leadership role and this objective will be a key priority of the Schlegel Villages strategic plan. Moved Seconded and Carried.
The Westmount	A motion was passed February 8, 2013 for The Westmount to identify and act on integrations to ensure better health and better care for residents and better value for taxpayer dollars.
Torchlight Services	Motion: Subject to the alignment with the expectations of other funders the board of Torchlight Services supports the WWLHIN's aim to integrate services for the purpose of improving access, health and system effectiveness.
Township of Mapleton - Seniors Centre for Excellence	Motion: THAT CAO Clerk's report CL2012-34 dated September 25, 2012 in regards to the Waterloo Wellington health system Strategic Direction be hereby received; AND FURTHER THAT Mapleton Council supports investigating all opportunities to integrate services for the purpose of improving access, improving health and improving system effectiveness.
Traverse Independence	Motion: That the Traverse Independence CEO will investigate all integration opportunities and will come back to the Board with options and actions for further discussion and approval
Trellis Mental Health and Developmental Services	It was MOVED BY; Ben Soucie THAT the Board of Directors of Trellis Mental Health and Development Services affirms that the administrative and clinical integration is its top priority in support of ensuring better health and better care for residents and better value for taxpayer dollars. The board directs its Executive Director to make administrative and clinical integration his top strategic priority by actively investigating and pursuing any integration opportunities that are in the best interest of quality care and administrative efficiency. CARRIED
Trinity Village Care Centre - Lutheran Homes	That the Board of Lutheran Homes Kitchener-Waterloo is committed to working in an Integrated Health System. We value People. Excellence. Integrity and Partnerships as a means to provide quality programs and facilities that enable people with housing, medical and social needs to live with dignity and respect.
Twin Oaks of Maryhill Inc.	The ownership and management are committed to participating in an integrated health system for our residents for a better future and we are committed to acting in the best interest of our residents health and over all well-being.
University of Waterloo, School of Optometry, Centre for Sight Enhancement	Move by the Executive Committee of the Centre for Sight Enhancement (CSE), that the CSE affirms its commitment to a client-centered, evidence based, comprehensive health care model for residents. As an academic, teaching, research and clinical centre, our mission is to promote Canadian excellence in all facets of blindness and low vision rehabilitation. We are committed to full and active participation in an integrated network of health services within the Waterloo Wellington Health System. We are committed to initiatives to promote improved patient experiences, quality of care, access and health outcomes in an integrated network of health services in a financially responsible manner.
Victorian Order of Nurses Waterloo Wellington Dufferin	THAT the Board of Directors of VON Canada commit to providing exceptional client experience to clients within the WWLHIN health care system. We direct our President and CEO to investigate integration opportunities with other service providers and community organizations to help maximize the delivery of care effective and cost efficient services.
Waterloo Regional Homes for Mental Health Inc.	THAT the Board of Directors of Waterloo Regional Homes for Mental Health Inc. commit to improving consumer experience and outcome, quality of care, access to care, value for money, and population health within the Waterloo Wellington health system. We support our Executive Director to continue pursuing integrations that support the recovery approach with other service providers as a key strategy to meet this commitment. The Executive Director will return to the Board of Directors with options and actions for further discussion and approval.
Waterloo Wellington CCAC, Head Office	It was moved by Brian Cowan and seconded by Lori Trumper that the WWCCAC Board of Directors supports investigating all opportunities to integrate services for the purpose of improving access, improving health and improving system effectiveness. We are committed to build this focus into our strategic plan refresh. As a demonstration of this commitment we direct our CEO to pursue administrative and clinical integration strategies with other service providers and to communicate this commitment to internal and external stakeholders. CARRIED
Wellington Terrace - Corporation of the County of Wellington	Wellington Terrace Long Term Care Home is committed to working with the WWLHIN to identify and respond to integration opportunities that ensure better health and care for residents and best value for tax dollars. Wellington Terrace is willing to explore integration which would result in better long term care service and to work towards enhancing the professional connections we already enjoy with many of our health care partners.
Woolwich Community Health Centre	The Board of Directors of the Woolwich Community Health Centre confirms its ongoing commitment to improving client experience and outcomes, quality of care, access to care, value for money, and population health for local residents. We direct our Executive Director to continue pursuing administrative, program and service integration opportunities with other health and human service providers as a key means to meet this commitment, and to communicate this commitment to internal and external stakeholders. CARRIED